

Desktop Optimization using Windows and the Microsoft Office system

A modular solution to help accelerate deployment, provide new security features, and reduce time and cost of desktop migration.



Desktop Deployment Offerings:

- Planning & Deployment
- Application Compatibility
- Image Engineering
- Desktop Deployment Jumpstart
- Office system Upgrade

ITSLN offers the expertise and resources to help provide a successful migration to an optimized desktop environment. Using proven intellectual property, deep experience, and best practices from hundreds of customer engagements and collaboration with product groups, ITSLN can help you reduce costs and maximize the value of your information technology (IT) investments.

Desktop Optimization using Windows® and the Microsoft® Office system delivers the modern enterprise desktop, based on the Windows® 7 operating system, and Office system, supported by Windows Server® 2008 R2.

Reduce Cost and Accelerate Deployment

Deploying desktops in an organization of any size requires the right strategy, plans, and resources as well as a deep understanding of your specific business needs. Whether you are interested in minimizing costs or improving productivity with the most-recent operating system and Microsoft Office system, these offerings can help you lower cost, reduce risk, and limit service disruptions.

Help reduce cost and deliver new deployment capabilities by using leading-edge services that can help you maximize your IT investments.

	Basic	Standardized	Rationalized
IT Labor Costs	\$1,320	\$580	\$230
Service levels (# service desk calls)	8.4	8.5	7.7
Business agility (# weeks to deploy application)	5.4	5.2	4.3

Source: "Core Infrastructure Optimization Research, Survey of Findings," IDC, June 2007
 * Service levels are intended as an indicator for end-user productivity.

* IDC white paper based on research conducted in 2006 and focused on 141 enterprises in the United States with from 1,000- 20,000 PCs:
http://download.microsoft.com/download/a/4/4/a4474b0c-57d8-41a2-afe6-32037fa93ea6/IDC_windesktop_IO_whitepaper.pdf

How It Works

ITSLN will partner with you and provide a set of Offerings to accelerate the deployment of a modern business desktop infrastructure.

The solution can include multiple Offerings, depending on current environment assessment, requirements gathering, and gap analysis against a Microsoft reference deployment architecture:

- Desktop Planning and Deployment
- Desktop Application Compatibility
- Desktop Image Engineering
- Desktop Deployment Jumpstart
- Microsoft Office System Upgrade

Solution Overview



Each of these service Offerings can be delivered as either a stand-alone or full deployment project.

Desktop Planning and Deployment. Best practices that scale to the specific needs of your organization and that help ensure a robust foundation for desktop migrations.

Desktop Application Compatibility. Delivered either as a stand-alone solution or as part of a full Planning and Deployment engagement:

- *Application Compatibility Strategy.* Develops a plan that identifies the technical and business needs in an application-compatibility project
- *Application Remediation.* Delivers inventory, assessment, and remediation services to help ensure that applications run on Windows 7 and Windows Internet Explorer® 8.0 and are compatible with the 2007 Office system

Image Engineering. Creation of standardized corporate desktop images, taking into account hardware, security, performance, and localization requirements.

Desktop Deployment Jumpstart. Designed to rapidly deploy a new environment in production; includes image design and creation, configuration of a Lite Touch or Zero Touch Installation solution, application compatibility, and operations processes.

Microsoft Office System Upgrade. A formalized framework to plan and deploy the Office system in the organization.